



Culture, Spaces & Environments
Creating an Inclusive Pub Experience

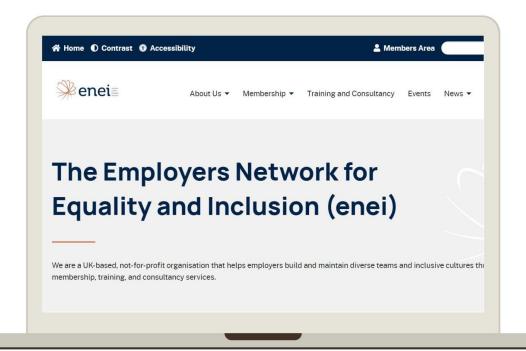
January 16th 11.00-12.00

Presented by BBPA and enei



Who is enei?

- The UK's leading employer network covering all aspects of workplace equality and inclusion
- "One-stop-shop" for advice, consultancy, training, networking, best practice, benchmarking, and thought leadership
- Not-for-profit
- Supporting 400+ Members across the UK with their equality, diversity and inclusion journey
- enei.org.uk





Webinar Housekeeping

- You have entered the session on mute and off video
- Please use the Q&A function throughout the event
- This session is being recorded and will be available in the Members Area
 - No other recordings are permitted
- Let us know about your event experience with our brief poll before we close today's event
- The event will close by 12:00
- As always, please be respectful of others

 $enei\ provides\ an\ inclusive\ event\ experience\ for\ everyone.\ We\ do\ not\ tolerate\ har assment\ of\ event\ participants\ in\ any\ form\ and\ will\ respond\ appropriately.$

The views expressed by speakers during this event are based on their own personal perspectives and experiences and do not necessarily reflect those of enei. The language and terminology used by speakers do not represent the views of all people who share the speakers' identities or protected characteristics. enei aims to create an open and respectful space for dialogue.





Today's Guest Speakers



Kat Winstanley
Wellbeing Lead, BrewDog Plc



Sapna McCarthy
Sr. Manager, Equity, Diversity and
Inclusion, **Tate & Lyle Plc**



Key Takeaways

Accessibility Audit

 Conduct a comprehensive audit to ensure the pub/brewing environment is accessible for all individuals. This includes assessing entryways, toilets, seating, and counter heights for wheelchair accessibility and other considerations.

Inclusive Facilities

• Implement facilities such as gender-neutral toilets, rooms for nursing parents, and quiet areas for those sensitive to noise. These changes cater to diverse needs, creating a more welcoming space for everyone.

• Staff Training on Allyship and Active Bystandership

• Provide regular training for staff on allyship and active bystandership, equipping them to recognise, address, and prevent discriminatory behaviour. This fosters a supportive and inclusive atmosphere for both staff and patrons.

Feedback Mechanism

• Establish a clear, accessible system for receiving feedback from customers and staff about inclusivity. Regularly review and use this feedback to make informed adjustments to your environment and practices.



Contact Us

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